

A professional development map for the parking sector

Career stages and role descriptions	Operational		Management		Strategic
	Stage 1 Provides front line services to the public and/or supports with colleagues with administration and processes	Stage 2 Provides first line management / day to day supervisory support to an individual or a team	Stage 3 Manages or leads a function or professional area OR provides specialist technical knowledge and expertise in a particular area	Stage 4 Manages or leads one or more functions or professional areas at a senior level	Stage 5 Provides senior leadership to a professional area(s) and/or the organisation. Responsible for developing long term strategies
Qualifications	Level 2 award for Parking Enforcement Officers Level 3 award in Notice Processing	Management / technical / specialist qualifications at L3	Management / technical / specialist qualifications at L4 and L5		Management / Professional qualifications at L5 - L7
Apprenticeships	Apprenticeships in Leadership and Management are available at L3 – L5				N/A
Knowledge & Skills	Our professional development framework outlines the knowledge and skills required at each stage of your career				
CPD expectation	Our CPD guidance outlines the BPA's CPD requirements at each stage of your career				
Membership Grade	Associate (ABPA)		Member (MBPA) / Fellow* (FBPA) <small>*Fellow grades are awarded by a peer review panel</small>		